

If you are not entirely satisfied with the product that you have received, whether it is the wrong size, wrong colour, or just not quite what you wanted, you can send it back to us to be exchanged for another product, just follow these 3 easy steps:

- 1) Check on the website to see if we have the product you want to exchange for in stock (including size and colour) – everything on the website is live stock unless otherwise stated.
- 2) Fill in the form below
- 3) Repackage the product you want to send back, and send it to: Hyper Ride, 434B Church Street East, Penrose, Auckland 1061. We recommend using a Track & Trace courier as we do not take responsibility for items lost in postage.

If you have any issues please feel free to contact us, either via email at ride@hyper.co.nz, or by calling us on 0800 855 788. Please include your order number in any emails, and have it ready if you call us.

Name: _____

Order/Document Number: _____

Phone: _____

Date: _____

Email: _____

GOODS RETURNED:

Product Name	Colour	Size	Price

Please Note: Product must be returned in resalable condition. Boxed goods must be in original unmarked packaging and in good condition. Please ensure returns are well packaged in a box or courier bag, and do not attach anything to the outside of the original packaging.

Reason for return: _____

EXCHANGE REQUESTED:

Product Name	Colour	Size	Price

-OR-

REFUND REQUESTED:

<input type="checkbox"/> Store Credit	<input type="checkbox"/> Credit Card
<input type="checkbox"/> Bank Account Number: _____	

Note: We refund using the same method as payment, i.e. if you pay by credit card we will refund your credit card

OFFICE USE ONLY

Date received: _____ Date Processed: _____
Customer Number: _____ Order Number: _____
Outcome: _____

